



PROFESSIONAL SERVICE ASSOCIATION

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LOCAL APPLIANCE TECHNICIAN GAINS NATIONAL RECOGNITION

Bill Cummins achieves Master Technician rating as a Certified Appliance Professional

Bill Cummins is among a very select group of major appliance service technicians in the United States to be certified as a Certified Appliance Professional with a Master Technician rating.

To achieve this status Cummins has taken and passed eight different comprehensive examinations, that measure the individual's skills in consumer relations, diagnostic techniques and repair ability for all types of domestic major appliances.

The Master Technician rating is the highest available level of recognition for technical expertise given by the major home appliance industry.

Diagnosing and repairing today's sophisticated appliances requires special skills and constant training to keep abreast of changing technologies. Technicians that make the effort to maintain the high level excellence necessary to become a Certified Appliance Professional are proud of their skills and deserve to be recognized by their profession.

Certification is strictly voluntary and only those who possess extraordinary skills in the field of appliance repair will attempt the rigorous testing procedure.

The Professional Service Association (PSA) is a not-for-profit National Trade Association representing independent appliance and electronic service centers. The Certification programs developed by PSA are designed to encourage excellence and pride in our industry.